UNITED STATES GOVERNMENT NATIONAL LABOR RELATIONS BOARD

DO NOT WRITE IN THIS SPACE Date Filed 5-AC-187448 いりょうしゅ

10/18/2016

RC PETITION INSTRUCTIONS: Unless e-Filed using the Agency's website, www.nirb.gov, submit an original of this Petition to an NLRB office in the Region in which the employer concerned is located. The petition must be accompanied by both a showing of interest (see 6b below) and a certificate of service showing service on the employer and all other parties named in the petition of: (1) the petition; (2) Statement of Position form (Form NLRB-505); and (3) Description of Representation Case Procedures (Form NLRB 4812). The showing of interest should only be filed with the NLRB and should not be served on the employer or any other party. 1. PURPOSE OF THIS PETITION: RC-CERTIFICATION OF REPRESENTATIVE - A substantial number of employees wish to be represented for purposes of collective bargaining by Petitioner and Petitioner desires to be certified as representative of the employees. The Petitioner alleges that the following circumstances exist and requests that the National Labor Relations Board proceed under its proper authority pursuant to Section 9 of the National Labor Relations Act. 2a. Name of Employer 2b. Address(es) of Establishment(s) involved (Street and number, city, State, ZIP code) Global Computer Products, Inc. 4451 Brookfield Corporate Drive-Suite# 117, Chantily, Virginia 20151 3a. Employer Representative - Name and Title 3b. Address (If same as 2b - state same) Kalyan Paphuri, President Same as (2b) 3d Cell No 3e. Fax No. 3f. E-Mail Address 703.961.9711 Unknown 703.961.9711 Unknown 4a. Type of Establishment (Factory, mine, wholesaler, etc.) 4b. Principal product or service 5a. City and State where unit is located: Bethesda, Maryland Computer Products & Concierge Service Computers and Conciedrge/Escort Service 5b. Description of Unit Involved 6a. No. of Employees in Unit: Included: All full-time and part-time Concierges and Escort employees employed by the Employer at the Walter Reed 6b Do a substantial number (30% National Military Medical Center of Bethesda, Maryland location. or more) of the employees in the Excluded: Office clerical employees, Project managers, professional employees, and supervisors as defined in the act. unit wish to be represented by the Petitioner? Yes ✓ No Check One: Request for recognition as Bargaining Representative was made on (Date) N/A and Employer declined recognition on or about (Date) (If no reply received, so state). N/A 7b. Petitioner is currently recognized as Bargaining Representative and desires certification under the Act. 8a. Name of Recognized or Certified Bargaining Agent (If none, so state). 8b. Address None N/A 8f. E-Mail Address Sc. Tel No. 8d Cell No. 8e. Fax No. N/A N/A N/A 8g. Affiliation, if any 8h. Date of Recognition or Certification 8i. Expiration Date of Current or Most Recent Contract, if any (Month, Day, Year) N/A None 9. Is there now a strike or picketing at the Employer's establishment(s) involved? N/A If so, approximately how many employees are participating? IN/A (Name of labor organization) N/A , has picketed the Employer since (Month, Day, Year) N/A 10, Organizations or individuals other than Petitioner and those named in items 8 and 9, which have claimed recognition as representatives and other organizations and individuals known to have a representative interest in any employees in the unit described in item 5b above. (If none, so state) None 10b. Address 10a, Name 10c. Tel. No. 10d, Cell No. N/A N/A 10e. Fax No. 10f. E-Mail Address None N/A N/A 11. Election Details: If the NLRB conducts an election in this matter, state your position with respect to 11a. Election Type: / Manual Mail Mixed Manual/Mail any such election 11d. Election Location(s): 11c. Election Time(s): 11b. Election Date(s): Dec 15, 2016 8 a.m. - 4p.m. On Site TBD 12a. Full Name of Petitioner (including local name and number) 12b. Address (street and number, city, state, and ZIP code) National Association of Concierges (b) (6), (b) (7)(C) 12c. Full name of national or international labor organization of which Petitioner is an affiliate or constituent (if none, so state) National Association of Conclerges (NAC) 12g. E-Mail Address 12d. Tel No. 12e. Cell No. 12f. Fax No. (b) (6), (b) (7)(C) b) (6), (b) (7)(C) (b) (6), (b) (7)(C) (b) (6), (b) (7)(C) 13. Representative of the Petitioner who will accept service of all papers for purposes of the representation proceeding. 13a. Name and Title 6 number, city, state, and ZIP code b (b) (6), (b) (7)(C) 13c. Tel No. 13d, Cell No. 13e. Fax No. (b) (6). (b) (b) (6), (b) (7)(C) I declare that I have read the above to the best of my knowledge and belief. Name (Print) b) (6), (b) (7)(C Date

WILLFUL FALSE STATEMENTS ON THIS PETITION CAN BE PUNISHED BY FINE AND IMPRISONMENT (U.S. CODE, TITLE 18, SECTION 1001)

PRIVACY ACT STATEMENT

Solicitation of the information on this form is authorized by the National Labor Relations Act (NLRA), 29 U.S.C. § 151 et seq. The principal use of the information is to assist the National Labor Relations Board (NLRB) in processing representation and related proceedings or litigation. The routine uses for the information are fully set forth in the Federal Register, 71 Fed. Reg. 74942-43 (Dec. 13, 2006). The NLRB will further explain these uses upon request. Disclosure of this information to the NLRB is voluntary, however, failure to supply the information will cause the NLRB to decline to invoke its processes.

UNITED STATES OF AMERICA NATIONAL LABOR RELATIONS BOARD

STIPULATED ELECTION AGREEMENT

Global Computer Products, Inc.

Case 05-RC-187448

The parties AGREE AS FOLLOWS:

- 1. PROCEDURAL MATTERS. The parties waive their right to a hearing and agree that any notice of hearing previously issued in this matter is withdrawn, that the petition is amended to conform to this Agreement, and that the record of this case shall include this Agreement and be governed by the Board's Rules and Regulations.
- 2. **COMMERCE.** The Employer is engaged in commerce within the meaning of Section 2(6) and (7) of the National Labor Relations Act and a question affecting commerce has arisen concerning the representation of employees within the meaning of Section 9(c).

At all material times, the Employer, Global Computer Products, Inc., a corporation, with an office and place of business in Chantilly, VA, has been engaged in the business of providing customer service support services to agencies of the United States Government, including the Walter Reed National Military Medical Center in Bethesda, MD. In conducting its operations during the twelve-month period ending October 31, 2016, the Employer provided services to the United States Government valued in excess of \$50,000 in states other than the Commonwealth of Virginia.

- 3. LABOR ORGANIZATION. The Petitioner is an organization in which employees participate, and which exists for the purpose, in whole or in part, of dealing with employers concerning grievances, labor disputes, wages, rates of pay, hours of employment, or conditions of work and is a labor organization within the meaning of Section 2(5) of the Act.
- **4. ELECTION.** The election will be conducted by mail. The mail ballots will be mailed to employees employed in the appropriate collective-bargaining unit from the office of the National Labor Relations Board, Region 05, on Monday, November 21, 2016, at 3: 00 p.m. Voters must sign the outside of the envelope in which the ballot is returned. Any ballot received in an envelope that is not signed will automatically be void.

If any eligible voter does not receive a mail ballot or otherwise requires a duplicate mail ballot kit, he or she should contact the National Labor Relations Board by calling the Baltimore Regional Office collect at (410) 962-2219 by no later than 4:45 p.m. on Monday, November 28, 2016 in order to arrange for another mail ballot kit to be sent to that employee.

The mail ballots will be counted at the office of the National Labor Relations Board, Region 05 at 3:00 p.m. on Monday, December 12, 2016. In order to be valid and counted, the returned ballots must be received in the office of the National Labor Relations Board, Region 05 prior to the counting of the ballots.

5. UNIT AND ELIGIBLE VOTERS. The following unit is appropriate for the purposes of collective bargaining within the meaning of Section 9(b) of the Act:

All full-time and regular part-time hospitality customer service representatives employed by the Employer at the Walter Reed National Military Medical Center located in Bethesda, MD., but excluding all project managers, assistant project managers, shift leads, office clerical employees, professional employees, managerial employees, guards and supervisors as defined by the Act.

Initials:

Page I

Those eligible to vote in the election are employees in the above unit who were employed during the **payroll period ending November 1, 2016**, including employees who did not work during that period because they were ill, on vacation, or were temporarily laid off.

Employees engaged in any economic strike, who have retained their status as strikers and who have not been permanently replaced are also eligible to vote. In addition, employees engaged in an economic strike which commenced less than 12 months before the election date, who have retained their status as strikers but who have been permanently replaced, as well as their replacements are eligible to vote. Employees who are otherwise eligible but who are in the military services of the United States may vote if they appear in person at the polls or by mail as described above in paragraph 4.

Ineligible to vote are (1) employees who have quit or been discharged for cause after the designated payroll period for eligibility, (2) employees engaged in a strike who have been discharged for cause since the commencement thereof and who have not been rehired or reinstated before the election date, and (3) employees engaged in an economic strike which began more than 12 months before the election date who have been permanently replaced.

- 6. VOTER LIST. Within 2 business days after the Regional Director has approved this Agreement, the Employer must provide to the Regional Director and all of the other parties a voter list of the full names, work locations, shifts, job classifications, and contact information (including home addresses, available personal email addresses, and available personal home and cellular telephone numbers) of all eligible voters. The Employer must also include, in a separate section of that list, the same information for those individuals whom the parties have agreed should be permitted to vote subject to challenge. The list must be filed in common, everyday electronic file formats that can be searched. Unless otherwise agreed to by the parties, the list must be provided in a table in a Microsoft Word file (.doc or docx) or a file that is compatible with Microsoft Word (.doc or docx). The first column of the list must begin with each employee's last name and the list must be alphabetized (overall or by department) by last name. The font size of the list must be the equivalent of Times New Roman 10 or larger. That font does not need to be used but the font must be that size or larger. When feasible, the list must be filed electronically with the Regional Director and served electronically on the parties. The Employer must file with the Regional Director a certificate of service of the list on all parties.
- 7. **THE BALLOT**. The Regional Director, in his or her discretion, will decide the language(s) to be used on the election ballot. All parties should notify the Region as soon as possible of the need to have the Notice of Election and/or ballots translated.

The question on the ballot will be "Do you wish to be represented for purposes of collective bargaining by NAC National Association of Concierges?" The choices on the ballot will be "Yes" or "No"

- 8. NOTICE OF ELECTION. The Regional Director, in his or her discretion, will decide the language(s) to be used on the Notice of Election. The Employer must post copies of the Notice of Election in conspicuous places, including all places where notices to employees in the unit are customarily posted, at least three (3) full working days prior to 12:01 a.m. of the day of the election. The Employer must also distribute the Notice of Election electronically, if the Employer customarily communicates with employees in the unit electronically. Failure to post or distribute the Notice of Election as required shall be grounds for setting aside the election whenever proper and timely objections are filed.
- 9. NOTICE OF ELECTION ONSITE REPRESENTATIVE. The following individual will serve as the Employer's designated Notice of Election onsite representative: Cardell Bullock, Project Manager, Walter Reed National Military Medical Center, Attn: Security Office & Base

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Monitoring- Hospitality Customer Services/ "Blue Coats", 8901 Wisconsin Avenue – Building 7. Bethesda, MD 20889; (ph) 301-295-1511, (corporate fax) 703-961-9711, cardell.bullock.ctr@mail.mil.

- 10. ACCOMMODATIONS REQUIRED. All parties should notify the Region as soon as possible of any voters, potential voters, or other participants in this election who have handicaps falling within the provisions of Section 504 of the Rehabilitation Act of 1973, as amended, and 29 C.F.R. 100.503, and who in order to participate in the election need appropriate auxiliary aids, as defined in 29 C.F.R. 100.503, and request the necessary assistance.
- 11. OBSERVERS. Each party may station an equal number of authorized, nonsupervisory-employee observers at the polling places to assist in the election, to challenge the eligibility of voters, and to verify the tally.
- 12. TALLY OF BALLOTS. Upon conclusion of the election, the ballots will be counted and a tally of ballots prepared and immediately made available to the parties.
- 13. POSTELECTION AND RUNOFF PROCEDURES. All procedures after the ballots are counted shall conform with the Board's Rules and Regulations.

Global Computer Products, Inc.	NAC National Association of Concierges			
(Employer)	(Petitioner)			
By James H. H. NOV. 9, 28	₩ву	$/_{S}/_{(b)}$ (b) (6), (b) (7)(C)	11/8/16	
(Name) (Date) (Date)		(Name)	(Date)	
		(Union)		
	Ву			
		(Name)	(Date)	
Recommended: Dean Field Examination (Date)	// ////ner	16		
Date approved: November 9, 2016	•	Malayer—		
1st Charles L. Posner				
Regional Director, Region 05				

National Labor Relations Board

FORM NLRB-760 (7-10)

UNITED STATES OF AMERICA NATIONAL LABOR RELATIONS BOARD

Date Filed

	Case No. 5-RC-187448	Nov 2, 2016
Global Computer Products, Inc.	Date Issued 12/12/2016	
Employer		State MD
and	Type of Election: (Check one:)	(If applicable check either or both:)
NAC National Association of Concierges	Stipulation	8(b) (7)
Petitioner	Board Direction	Mail Ballot
remoner	Consent Agreement	1 –
	RD Direction Incumbent Union (Code)	
TALL	Y OF BALLOTS	
The undersigned agent of the Regional Director in the above case, and concluded on the date indicated a		s case in the election held
, and the second	X -2	-
O. Niveshan of Valid hallate		
2. Number of Yold Builds		
3. Number of Votes cast for PETITIONER		_ 9
4. Number of Votes cast for		
5. Number of Votes cast for		
6. Number of Votes cast against participating labor organization(s)		# ##5°
7. Number of Valid votes counted (sum 3, 4, 5, and 6)		
Number of challenged ballots Number of Valid votes counted plus challenged ballots (sum of Table 1).	7 and 8)	1.
10. Chellenges are (not) sufficient in number to affect the results of	the election	
11. A majority of the valid votes counted plus challenged ballots (Ite	em 9) nay (not) been cast for NAC National Association	ciation of Concierges
For the Region	onal Director Region 5	L D 11
The undersigned acted as authorized observers in the	~~~	ve to be en can that t
counting and tabulating were fairly and accurately done, tindicated above. We also acknowledge service of this tally.	that the secrecy of the ballots was maintained,	and that the results were
For Employer No Representa	Hive Presort	
For Petitioner No Representati	ue present	
For Petitioner No Representati	ue present	

UNITED STATES OF AMERICA BEFORE THE NATIONAL LABOR RELATIONS BOARD REGION 5

 ${\bf Global\ Computer\ Products, Inc.}$

Employer

and

Case 05-RC-187448

NAC National Association of Concierges

Petitioner

TYPE OF ELECTION: STIPULATED

CERTIFICATION OF REPRESENTATIVE

An election has been conducted under the Board's Rules and Regulations. The Tally of Ballots shows that a collective-bargaining representative has been selected. No timely objections have been filed.

As authorized by the National Labor Relations Board, it is certified that a majority of the valid ballots has been cast for

NAC National Association of Concierges

and that it is the exclusive collective-bargaining representative of the employees in the following appropriate unit:

Unit: All full-time and regular part-time hospitality customer service representatives employed by the Employer at the Walter Reed National Military Medical Center located in Bethesda, MD., but excluding all project managers, assistant project managers, shift leads, office clerical employees, professional employees, managerial employees, guards and supervisors as defined by the Act.



December 21, 2016

/s/ Charles L. Posner

Charles L. Posner, Regional Director National Labor Relations Board Bank of America Center – Tower II 100 South Charles Street, Suite 600 Baltimore, MD 21201

Attachment: Notice of Bargaining Obligation